

Peer-to-Peer Network

Nurses, Pharmacists and Physicians welcome

The Newfoundland and Labrador Peer-to-Peer Network is an initiative that facilitates the sharing of e-health experiences among clinicians and their peers. Peer leaders include Physicians, Nurses, and Pharmacists who will promote and support the adoption and integration of information technology into regular work processes to improve access, quality, and productivity. The Network also includes linkages to similar networks in other Canadian jurisdictions.

Nurses, Pharmacists and Physicians are invited to attend the launch workshops in the Western Regional Health Authority. These workshops will discuss the Peer-to-Peer Network, provide an overview on Electronic Health Record (EHR) developments in this province, and introduce some of our provincial peer leaders. Healthcare professionals will then have an opportunity to break out into smaller groups with peer leaders to discuss EHR initiatives and ask questions.

This is a great opportunity to learn more about the potential use of information technology in the clinical practice setting.

Workshops are tentatively planned for Corner Brook, Stephenville, St. Anthony, Happy Valley-Goose Bay, Grand Falls-Windsor, Gander, Clarenville, and St. John's.

For more information on the Peer-to-Peer Network, please contact Tom Alteen, Project Manager, (709) 752-6048, at the Newfoundland and Labrador Centre for Health Information.



Workshop Outline (Three Hours)

| Minutes | Topic |
|---------|--|
| 15 | Welcome and Introductions (T. Alteen) |
| 10 | Pan-Canadian Peer-to-Peer Network Initiative (A. Fazzalari/M. Charleboise) |
| 15 | Overview of Provincial EHR Projects (M. Priddle) |
| 10 | NL Peer-to-Peer Project Structure and Governance (T. Alteen) |
| 30 | Peer Leader Presentations (Dr. P. Crocker/Dr. S. Young/H. Rumsey) |
| 15 | Break |
| 60 | Peer Breakout Groups (Dr. P. Crocker/Dr. S. Young/H. Rumsey) |
| 20 | Question and Answer Period |
| 5 | Closing and Thank You (T. Alteen) |

Learning Objectives

Following the event, attendees will be able to:

- Identify significant national, provincial, and regional e-health initiatives
- Evaluate the challenges and uncover the opportunities and efficiencies that are associated with integrating information technology into regular clinical work processes
- Access peer mentors to help answer questions and share experiences regarding the use of electronic health solutions within the practice setting

Workshop Dates, Times, and Locations (2008)

October 29th, 5:00 p.m. to 8:00 p.m., Corner Brook, Pepsi Centre

October 30th, Noon to 3:00 p.m., Corner Brook, Pepsi Centre

October 30th, 5:00 p.m. to 8:00 p.m., Stephenville, Holiday Inn

(Registration will occur for 30 minutes preceding each workshop and food will be provided.)

Please RSVP with the time you will be attending by Monday, October 27th to:

Bernadette Jordan-Neil
Information Management, Western Health
(709) 637-5000 ext. 6079
Fax (709) 639-1255
E-mail: bernijordanneil@westernhealth.nl.ca

Presenter Biographies

Tom Alteen

Project Manager

Newfoundland and Labrador Centre for Health Information

Tom Alteen has a Bachelor of Business Administration degree, a Master of Business Administration degree, a Bachelor of Vocational Education degree, a Diploma in Information Technology, and a Certificate in Primary Health Care Collaboration. Over the years he has worked in various capacities within the public and private sectors. He was a Part-time Faculty Member with Memorial University of Newfoundland's School of Business Administration (1995-2000). In terms of health care, Tom served as a Research Officer on the Royal Commission for Hospital and Nursing Home Costs (1983-1984) and was the MIS Education Leader/General Instructor at St. Clare's Mercy Hospital (1985-1989) when it implemented the first Meditech system in Newfoundland and Labrador. Tom is currently a Project Manager with the Centre for Health Information and is a member of Canada's Health Informatics Association (COACH) and the Project Management Institute (PMI).

Anne Fazzalari

Project Manager, End-User Strategy

Canada Health Infoway Innovation and Adoption Program

Anne is the national project manager for the Peer-to-Peer Network. Anne has extensively utilized her facilitation, research and project management skills in various hospital, academic and private/public settings in the Canadian and international context. Anne has a Master's in Environmental Studies (MES – Community Health & the Environment) along with a Bachelor of Science in Psychology. Currently, she is a Board of Director for the Sustainable Urban Development Association and also a member of the Project Management Institute.

Margot Priddle

Pharmacy Network Program Director

Newfoundland and Labrador Centre for Health Information

Margot is the Program Director for the Newfoundland and Labrador Pharmacy Network, a project managed by the Newfoundland and Labrador Centre for Health Information. She has worked with the Centre for the last seven years serving as the Business Leader and Subject Matter Expert for the various phases of the Pharmacy Network project. Margot has a clinical specialty in geriatric care pharmacy and before joining the Centre worked as a clinical pharmacist for Lawtons Drugs Nursing Home Services. Previous research experience includes co-investigator of "*Impact of a Pharmacy Network on Adverse Drug Events in Hospitalized Patients*", "*Profiling Prescriptions Medication Utilization in Newfoundland and Labrador*", and "*Impact of a Newfoundland and Labrador Pharmacy Network on Community Pharmacy Practice*."

Heather Rumsey

Nurse Peer Leader

Nurse Practitioner, Eastern Health

Heather Rumsey is a nurse practitioner with a focus on long-term care with the Eastern Health Regional Authority. She also regularly works on the coast of Labrador. Prior to becoming a nurse practitioner, Heather's nursing career involved work in critical care and the community before serving in a nursing management role in long-term care. In 2005, Heather was seconded to Newfoundland and Labrador Primary Health Care Initiative as coordinator for the Chronic Diseases Strategy, where she spent approximately two years. This role, combined with her clinical experience, provided an in-depth appreciation of the need for a seamless record of an individual's care regardless of where care was delivered.

Dr. Percy Crocker; FCFP, CCFP, MD**Physician Peer Leader**

Dr. Percy Crocker is a practicing family physician in Newfoundland and Labrador. He has worked with the Newfoundland Drive Family Practice located in St John's and is also a Clinical Lecturer in Family Medicine with Memorial University's Faculty of Medicine. Over the years, Percy has stayed actively involved in the medical community and has been actively involved in many primary health care initiatives in the province. He has also served on the Board of Directors for the Pentecostal Senior Citizens Home and the Advisory Board for the Self Care Corporation. Percy has been actively involved in research over the years and has been the primary investigator for many research studies and served as co-investigator for many others such as the ALLHAT Hypertension study.

Dr. Stephanie Young; BSC (Pharm.), ACPR and Pharm. D.**Pharmacist Peer Leader**

Dr. Stephanie Young earned a Bachelors degree in pharmacy from the Memorial University School of Pharmacy, and completed a one-year Hospital Pharmacy Residency in Halifax, Nova Scotia. In 2003, she completed a Doctor of Pharmacy degree from Idaho State University. She is currently enrolled (part time) in the Master's program in Community Health at the Memorial University of Newfoundland.

Dr. Young is currently Assistant professor at the Memorial University School of Pharmacy and Primary Health Care /Anticoagulation Pharmacist with a family medicine clinic in St. John's, NL. Her teaching at the School of Pharmacy includes therapeutics (topics such as Ischemic Heart Disease, Hypertension, Stroke, DVT/PE), clinical skills, and supervision in the final year structured practical experience.

Maureen Charleboise, RN, BScN, MHSc, CHE**Group Director, Clinical Adoption**

Maureen Charlebois recently joined Canada Health Infoway as Group Director, Clinical Adoption. Maureen will be leading the Knowledge and Change Management, Benefits Evaluation and Adoption portfolios and will provide strategic leadership and support in the clinical adoption and evaluation of Electronic Health Records (EHR) to *Infoway's* investment projects across Canada. Throughout her career, Maureen has developed a broad range of experience in health care management and has held a number of senior leadership positions in Acute Care, Community and Long-Term Care as well as with the Ontario Ministry of Health and Long-Term Care (MOHLTC). Maureen served as a surveyor with the Canadian Council of Health Services Accreditation and is a past board member of the Canadian College of Health Service Executives Toronto GTA Chapter. She continues to serve as a member of the College of Ontario Nurses, Canadian Nurses Association, Registered Nurses Association of Ontario, Ryerson's Honor Society in Nursing and the Honor Society of Nursing Leadership, Sigma Theta Tau International. Maureen holds a Masters of Science in Health Administration from the Faculty of Medicine, University of Toronto, a Bachelor of Science Degree in Nursing and is a Certified Health Executive with the Canadian College of Health Service Executives.

About the Centre for Health Information

The Newfoundland and Labrador Centre for Health Information was established by the Government of Newfoundland and Labrador to provide quality information to health professionals, the public, and health system decision-makers. Through collaboration with the health system, the Centre supports the development of data and technical standards, maintains key health databases, prepares and distributes health reports, and supports and carries out applied health research and evaluations. The Centre's mandate also includes the development of a confidential and secure provincial Electronic Health Record.